

Corporate Performance Report Q1 2023/24 Annual PIs

Rag Rating

Green	On or better than target	DOT	Direction of travel - comparator to previous quarter and the same quarter in the previous year
Amber	Worse than target but within target tolerance		
Red	Worse than target and outside the target tolerance		

CP & D reference	CP Indicator	Value (Bigger is better or smaller is better)	Target	Target Tolerance	Performance	DOT (Short term - last quarter)	DOT (long term - same point last year)	Commentary	Directorate
People Live Well and Age Well									
L14c/1E (formerly 3B)	Overall satisfaction of carers with social services (for them and for the person they care for)	Bigger is better	39% (2023/24)	35% (tolerance score)	Biennial	Biennial PI	35.5% (2021/22)	A target of 39 has been set for 2023/24, which was the same target from 2021/22.	ASC
L20a/3B (formerly 3C)	The proportion of carers who reported that they have been involved in discussions about the person they care for	Bigger is better	71% (2023/24)	65% (tolerance score)	Biennial	Biennial PI	55.1% (2021/22)	A target of 71% for 2023-24 has been carried forward from 2021-22.	ASC

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L21a/6A	The proportion of staff in the formal care workforce leaving their role in the past 12 months	Smaller is better	TBC	TBC	New PI	NA	NA	This is a new measure for 2023/24. This is an annual PI	ASC
Stong Resilient Communities									
C2a	West Bromwich Town Investment Plan delivered (target 2026)	Bigger is better	2	5%	Annual	NA	NA	Sandwell Mechanical Engineering Centre - Construction completes August 2023. Urban Greening project - Completes March 2024.	Regeneration
C2b	Smethwick Town Investment Plan delivered (target 2026)	Bigger is better	2	5%	Annual	NA	NA	Smethwick Connected Project completes March 2024. Ron Davis Centre Construction completed April 2023.	Regeneration
C2c	Rowley Regis Town Investment Plan delivered (target 2026)	Bigger is better	1	5%	Annual	NA	NA	Canal Network Connectivity Project completes March 2024.	Regeneration
C5b	Green Space Published Programme of Works Achieved	Bigger is better	90%	5%	Annual	New PI	New PI	NA	Borough Economy

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C5c	Britannia Park Town's Fund Project Completed	Bigger is better	100%	5%	Annual	New PI	New PI	NA	Borough Economy
C5d	West Smethwick Park NLHF Project Completed	Bigger is better	100%	5%	80%	New PI	New PI	NA	Borough Economy
C5e	Black Patch Park Levelling Up Fund Project Completed	Bigger is better	100%	5%	Annual	New PI	New PI	NA	Borough Economy
C10c	Forge Mill Farm Centre of Excellence - Play and Learning Barn Completed	Bigger is better	100%	5%	Annual	NA	NA	NA	Borough Economy
C10d	Sandwell Valley Urban Bike Track Completed	Bigger is better	Project completed	NA	Annual	NA	NA	NA	Borough Economy
C10e	Enabled funding target through Friends Groups	Bigger is better	£30,000	5%	Annual	NA	NA	NA	Borough Economy
Quality Homes in Thriving Neighbourhoods									
H1a	Number of new homes built each year	Bigger is better	550	5%	Annual	NA	NA	NA	Regeneration

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H1b	Number of new council homes built p.a. (Council house new build programme and the high rise programme)	Bigger is better	19	5%	Annual	NA	NA	NA	Regeneration
H1c	Number of affordable homes delivered in total per annum (including council homes)	Bigger is better	69	5%	Annual	NA	NA	NA	Regeneration
H3a	% of new builds meeting accessible and adaptable standards (Council house new build programme)	Bigger is better	100%	5%	Annual	NA	NA	NA	Regeneration

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H17 / TP01	Satisfaction with the overall service provided (Tenant satisfaction survey)	Bigger is better	70%	5%	Annual	N/A	68% Yr. 22/23	Results will come from the Tenant Satisfaction Survey which is likely to be reported in Quarter 3 23/24	Housing
H1/H17/TP05	Satisfaction that home is safe (Tenant satisfaction survey)	Bigger is better	78%	5%	Annual	N/A	76% Yr. 22/23		Housing
H17 / TP04	Satisfaction that home is well maintained (Tenant satisfaction survey)	Bigger is better	75%	5%	Annual	N/A	73% Yr. 22/23		Housing

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E5	Local Plan progressed and successfully adopted in accordance with the timeframe set out in the Local Development Scheme (LDS) - target 'timescale achieved'"	Bigger is better	Complete Regulation 18 (Draft Plan) Consultation	5%	Annual	NA	NA	NA	Regeneration
E6a	No. of Regeneration Pipeline projects in Concept Stage	Bigger is better	19	NA	Annual	NA	NA	It is critical to note that not all pipeline projects are within council control and as such their progression through the pipeline stages is not wholly accountable to the Directorate or the Council. They can therefore not be considered 'targets' more as forecasts with updates on progression. The Regeneration Pipeline figures reflect Regeneration	Regeneration
E6b	No. of Regeneration Pipeline projects in Business Case Stage	Bigger is better	3	5%	Annual	NA	NA		Regeneration
E6c	No. of Regeneration Pipeline projects in Delivery Stage	Bigger is better	7	5%	Annual	NA	NA		Regeneration

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E6d	No. of Regeneration Pipeline projects On-Site	Bigger is better	22	5%	Annual	NA	NA	& Towns Fund projects only - transport projects excluded from the figures.	Regeneration
E6e	No. of Regeneration Pipeline projects Complete	Bigger is better	5	5%	Annual	NA	NA		Regeneration
A Connected and Accessible Sandwell									
A2a/HAS1	The % of our unclassified carriageways in Red Risk condition	Smaller is better	<20%	5%	Annual	NA	NA	NA	Borough Economy
A2b/HAS9	National Highways and Transportation Public Satisfaction	Bigger is better	Top 15% for maintenance (nationally)	5%	Annual	NA	NA	NA	Borough Economy
A2c/DSS3	Reduce number of all road traffic injuries	Smaller is better	<800	5%	Annual	NA	NA	NA	Borough Economy
A5	The number of passenger journeys on public transport (bus service only)	Bigger is better	NA	NA	Annual	NA	NA	This PI relates to Bus Service Only.	Regeneration

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A7a	No. of Transport projects in the Regeneration Pipeline in Concept Stage	Bigger is better	6	5%	Annual	NA	NA	It is critical to note that not all transportation projects are in the control of the council	Regeneration
A7b	No. of Transport projects in the Regeneration Pipeline in Business Case Stage	Bigger is better	5	5%	Annual	NA	NA		Regeneration
A7c	No. of Transport projects in the Regeneration Pipeline in Delivery Stage	Bigger is better	2	5%	Annual	NA	NA		Regeneration
A7d	No. of Transport projects in the Regeneration Pipeline On-Site	Bigger is better	1	5%	Annual	NA	NA		Regeneration
A7e	No. of Transport projects in the Regeneration Pipeline Complete.	Bigger is better	1	5%	Annual	NA	NA		Regeneration

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A8	The number of on-street residential EV charging points installed	Bigger is better	74	5%	Annual	NA	NA	Part of a Black Country wide project installing around 250 chargers. Installation rests with the commercial operator that won the contract who is contractually obliged to deliver them by March 2024.	Regeneration
One Team One Council									
O5a	% of residents agreeing that your local area is a place where people from different backgrounds get on well together	Bigger is better	77%	NA	Annual	NA	NA	NA	Service Improvement
O5b	% residents satisfied with how Sandwell Council runs things	Bigger is better	66%	NA	Annual	NA	NA	NA	Service Improvement
O1k	Gender Pay Gap Median	smaller is better	0%	TBC	NA	NA	NA	NA	HR
O1l	Gender Pay Gap Mean	smaller is better	0%	TBC	NA	NA	NA	NA	HR